

## Appointment of Executor:

### Step 1:

The screenshot shows the 'Log in to i-Get in touch' page. At the top is an orange navigation bar with links: Home, Takaful Solutions, Get Help, Careers, About Us, Quick Links, Login, and English. Below the navigation bar is the Great Eastern Takaful logo. The main content area features a large image of a man and a child looking at a tablet. Overlaid on this is a white login box. Inside the box, a blue speech bubble points to the 'Log in with Great ID' button, containing the text: 'Click 'Log in with Great ID' and key in your Great ID accordingly'. The login box also contains a notice about the discontinuation of Identity login on 8 August 2020, a 'Log in with Great ID' button, and a 'Register now' link for users without a Great ID. At the bottom of the page is an orange footer with a 'Need help?' section, a customer service number (1 300 13 8338), and buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

**Log in to i-Get in touch**

Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your e-Connect. To migrate your old e-Connect ID, click [HERE](#)

**Log in with Great ID**

Do not have a Great ID? [Register now](#)

**WELCOME TO i-Get in touch**

A secured portal for you to:

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

**Need help?** For customer service 1 300 13 8338

Email Us Visit Us Make a claim Find a Takaful Advisor

### Step 2:

The screenshot shows the 'My Service Request' dropdown menu. The menu is open, showing options: Service Request Overview, Service Request Submission, Change Contribution Method, Change Contribution Frequency, Appoint/Change of Beneficiary/Executor, Care, and Service Form. A blue speech bubble points to the 'Appoint/Change of Beneficiary/Executor' option, containing the text: 'Click 'My Service Request' → 'Appoint/Change of Beneficiary/Executor''. The background shows the user's profile with 'My Portfolio', 'My Documents', and 'My Service Request' tabs. The user's last login is '03 Jan 2020 02:53 PM'. There are also links for 'Subscribe @ Great Eastern Takaful', 'Notifications', and 'Logout'. The page also features a 'Family Protection' section with 'Death coverage' and 'Get a review' information.

**My Service Request**

- Service Request Overview
- Service Request Submission
- Change Contribution Method
- Change Contribution Frequency
- Appoint/Change of Beneficiary/Executor**
- Care
- Service Form

**Click 'My Service Request' → 'Appoint/Change of Beneficiary/Executor'**

My Portfolio My Documents My Service Request

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Last Login: 03 Jan 2020 02:53 PM

**Family Protection**

**Death coverage**  
You are covered.

**Get a review**  
To ensure all your protection gaps are addressed, please contact your friendly Takaful Advisor today for a review.

You may call our Customer Service Careline at 1300-13-8338 for further information.


HajjUmrah Benefit

The information presented herein covers the key benefits of your current in-force certificates. For more details, please refer to your certificate document or contact our Customer Service.

View Certificate Details

### Step 3:

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## Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Step 1: Certificate Selection

Step 2: Beneficiary/Executor Details

Step 3: Preview

### Select A Certificate

Select	Plan Name
<input type="radio"/>	i-GREAT DAMAI ( 4000000339 )

Please note that the certificate(s) listed here is eligible for the service


☐ I hereby confirm the Person Covered and Witness are informed to get ready with mobile phone to receive verification code before performing this Service Request.

[Continue, Step 2: Beneficiary / Executor Details](#)

Select 'Certificate Number' for the Service Request.

### Step 4:

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## Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Step 1: Certificate Selection

Step 2: Beneficiary/Executor Details

Step 3: Preview

### Select A Certificate

Select	Plan Name
<input type="radio"/>	i-GREAT DAMAI ( 4000000339 )

Please note that the certificate(s) listed here is eligible for the service

☒ I hereby confirm the Person Covered and Witness are informed to get ready with mobile phone to receive verification code before performing this Service Request.


[Continue, Step 2: Beneficiary / Executor Details](#)

Tick on the box and click on 'Continue, Step 2: Beneficiary/Executor Details'.

Note: Please ensure 'Person Covered' and Witness are get ready with mobile phone to receive verification code upon submission of the service request.

## Step 5:

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### Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Step 1: Certificate Selection

Step 2: Beneficiary/Executor Details

Step 3: Preview

1 Personal Information

2 Allocation of Share

Plan Name	I-GREAT DAMAI ( 4000000339 )	Certificate Owner	NYRAYGFO HSYIRAYG ARLGR YAAFO IYSNYL
ID Number	770405-23-8064	Person Covered	NYRAYGFO HSYIRAYG ARLGR YAAFO IYSNYL
		Relationship to Certificate Owner	-

Current Beneficiary(ies)

Name	ID Number	Relationship	% of Share	Action
YAAFOOYS ARL YAA NFGYORA	771109-23-1409	Husband	100	<a href="#">Delete</a>

\* Maximum allowed is 4 Beneficiaries.  
\* To appoint new Beneficiary, please 'Delete' one of the existing Beneficiary first.  
\* If you wish to appoint more than 4 Beneficiaries, please submit hard copy Appointment/Changes Of Nominee(s) as Beneficiary(ies) form to us.

Current Executor(s)

Name	ID Number	Action
No record available		

\* Maximum allowed is 1 Executor.  
\* To appoint a new Executor, please 'Delete' the existing Executor first.

☐ I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person(s) as Beneficiary(ies) to receive all certificate benefits according to the percentage stated and payable only upon my death under the basic certificate and any attaching supplementary benefits and revoke all existing beneficiary(ies)(if any), named before this. The receipt of these certificate benefits by the Beneficiary(ies) shall discharge Takaful Operator from all liabilities in respect of the said benefits.

☐ I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the Executor of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

[Back, Step 1: Certificate Selection](#)[Continue, Step 3: Preview](#)

Click on the box for  
'Appointment of Executor'

☒ I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the **Executor** of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

**Executor Personal Detail**

**Title \*** Please select **Name (as shown on NRIC/ Passport) \***

**ID Type \*** NEW MALAYSIAN IC **ID Number \***

**Gender \*** MALE FEMALE **Date of Birth \***

**Age**

**Country of Birth \*** MALAYSIA **Nationality \*** MALAYSIAN

**Next**

Contact Information

**Tick on the box and update 'Executor Personal Detail'**

## Step 6:

☒ I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the Executor of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

**Executor Personal Detail**

**Title \*** CIK **Name (as shown on NRIC/ Passport) \*** Norhudi

**ID Type \*** NEW MALAYSIAN IC **ID Number \*** 680909-01-7890

**Gender \*** MALE **FEMALE** **Date of Birth \*** 09 Sep 1968

**Age** 51 **Nationality \*** MALAYSIAN

**Country of Birth \*** MALAYSIA

**Next**

Contact Information

**Once updated 'Executor Personal Detail', click 'Next'.**

Step 7:

Contact Information

Mobile \*

MALAYSIA

+60

111234567

Home

MALAYSIA

+60

Office

MALAYSIA

+60

Email Address \*

abcd@gmail.com

Re-enter Email Address \*

abcd@gmail.com

Address Line 1 \*

11, Jalan Permaisuri

Address Line 2 \*

Kampung Damai

Address Line 3

Address Line 4

Postal Code \*

09000

City/Town \*

KULIM

Country \*

MALAYSIA

Update 'Contact Information' and click 'Add New Executor'

Notification email will be sent to 'New Executor' via this email address, to inform on the appointment.

Add New Executor

< Back, Step 1: Certificate Selection

Continue, Step 3: Preview >

## Step 8:

**New Executor(s)**

Name	ID Type	ID Number	Action
Norhudi	Malaysian IC	680909-01-7890	<a href="#">Edit</a> <a href="#">Delete</a>

'New Executor' detail will be displayed.

Please verify if detail is correct, or else click on 'Edit' button to amend the info.

Then, proceed to click 'Continue, Step 3: Preview'.

Title \*

ID Type

Gender \*

MALE

FEMALE

Date of Birth \*

Age

Nationality \*

Malaysia New NRIC No. e.g. 880627136023, Singapore  
Passport No. e.g. S1234567A

MALAYSIAN

Country of Birth \*

MALAYSIA

Next

Contact Information

Add New Executor

< Back, Step 1: Certificate Selection

Continue, Step 3: Preview >

Step 9:

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Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Step 1: Certificate Selection

Step 2: Beneficiary/Executor Details

Step 3: Preview

Plan Name

i-GREAT DAMAI ( 4000000339 )

Certificate Owner

NYRAYGFO HSYIRAYG ARLGR YAAFO IYSNYL

ID Number

770405-23-8064

Person Covered

NYRAYGFO HSYIRAYG ARLGR YAAFO IYSNYL

Relationship to Certificate Owner

-

Current Beneficiary(ies)

Name	ID Number	Relationship	% of Share
YAAFOOYS ARL YAA NFGYORA	771109-23-1409	Husband	100

Current Executor(s)

Name	ID Number
No record available	

I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the Executor of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

New Executor(s)

Name	ID Number
Norhudi	680909-01-7890

Collapse All

Executor Personal Detail ( Norhudi )

Title

CIK

ID Type

NEW MALAYSIAN IC

Gender

FEMALE

Age

51

Country of Birth

MALAYSIA

Name (as shown on NRIC/ Passport)

Norhudi

ID Number

680909-01-7890

Date of Birth

1968-09-09

Nationality

MALAYSIAN

Contact Information

Mobile

MALAYSIA

+60111234567

Home

-

-

Office

-

-

Email Address

abcd@gmail.com

Re-enter Email Address

abcd@gmail.com

Address Line 1

11, Jalan Permaisuri

Address Line 2

Kampung Damai

Address Line 3

-

Address Line 4

-

Postal Code

09000

City/Town

KULIM

Country

MALAYSIA

New Executor's Personal Detail and Contact Information is displayed.

Verify again the information.

## Declaration

### PERSONAL DATA PROTECTION NOTICE

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

"Personal information" means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

- a. for the provision of takaful services, as may be applicable and to carry out any activity or duty as a takaful operator, including but not limited to any operational

☐ I hereby declare I have read and agree the above Term and Condition.

#### Consent Verification Detail

Name of Witness (as shown on NRIC/ Passport) \*

ID Type \*

NEW MALAYSIAN IC ▼

ID Number \*

Malaysia New NRIC No. e.g. 880627136023, Singapore Passport No. e.g. S1234567A

Mobile Number \*

MALAYSIA ▼

+60

E.g. if Mobile Number is 012-6917663, please enter 126917663

☐ I hereby declare the Witness appointed is above 18 years old and he/she is not the Beneficiary nor Executor.

Please note that mobile number is required for OTP Verification.

< Back, Step 2.2: Allocation of Share

Confirm



## Step 10:

Declaration

**PERSONAL DATA PROTECTION NOTICE**

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

"Personal information" means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information is collected, stored, processed or otherwise disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

- a. for the provision of takaful services, as may be applicable and to carry out any activity or duty as a takaful operator, including but not limited to any operational

☒ I hereby declare I have read and agree the above Term and Condition.

Consent Verification Detail

Name of Witness (as shown on NRIC/ Passport) \*

Nyayyt

ID Type \*

NEW MALAYSIAN IC

ID Number \*

780909-07-2345

Malaysia New NRIC No. e.g. 880627136023, Singapore Passport No. e.g. S1234567A

Mobile Number \*

MALAYSIA

+60

128903078

E.g. if Mobile Number is 012-6917693, please enter 0126917693

☒ I hereby declare the Witness appointed is above 18 years old and he/she is not the Beneficiary nor Executor.


Please note that OTP verification is required for OTP Verification.

Update Witness details and tick on the box. Then, proceed to click 'Confirm'.

Confirm

## Step 11:

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### OTP Verification

**Witness Verification**  
Click on "Request One-Time-Password" and enter the OTP sent to your Witness's mobile no.  
Note: Please inform Witness prior to receive the OTP before you click on "Request One-Time-Password".


Key in OTP that send to Witness's mobile number.

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### OTP Verification

**Witness Verification**  
Click on "Request One-Time-Password" and enter the OTP sent to your Witness's mobile no.  
Note: Please inform Witness prior to receive the OTP before you click on "Request One-Time-Password".


Click 'Verify'

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## OTP Verification

**Witness Verification**  
Click on "Request One-Time-Password" and enter the OTP sent to your Witness's mobile no.  
Note: Please inform Witness prior to receive the OTP before you click on "Request One-Time-Password".

[Verify](#)

[Request One-Time-Password](#)

[OTP is verified correct.](#)


[Cancel](#) [Submit](#)

Click 'Submit'

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## Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Your Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor request has been successfully submitted. Please note that submission after 6pm will be processed on the next working day.

[Reference No. : UIP-TMCU200103000429](#)

[Back to Service Request Overview](#) [Back to Dashboard](#)

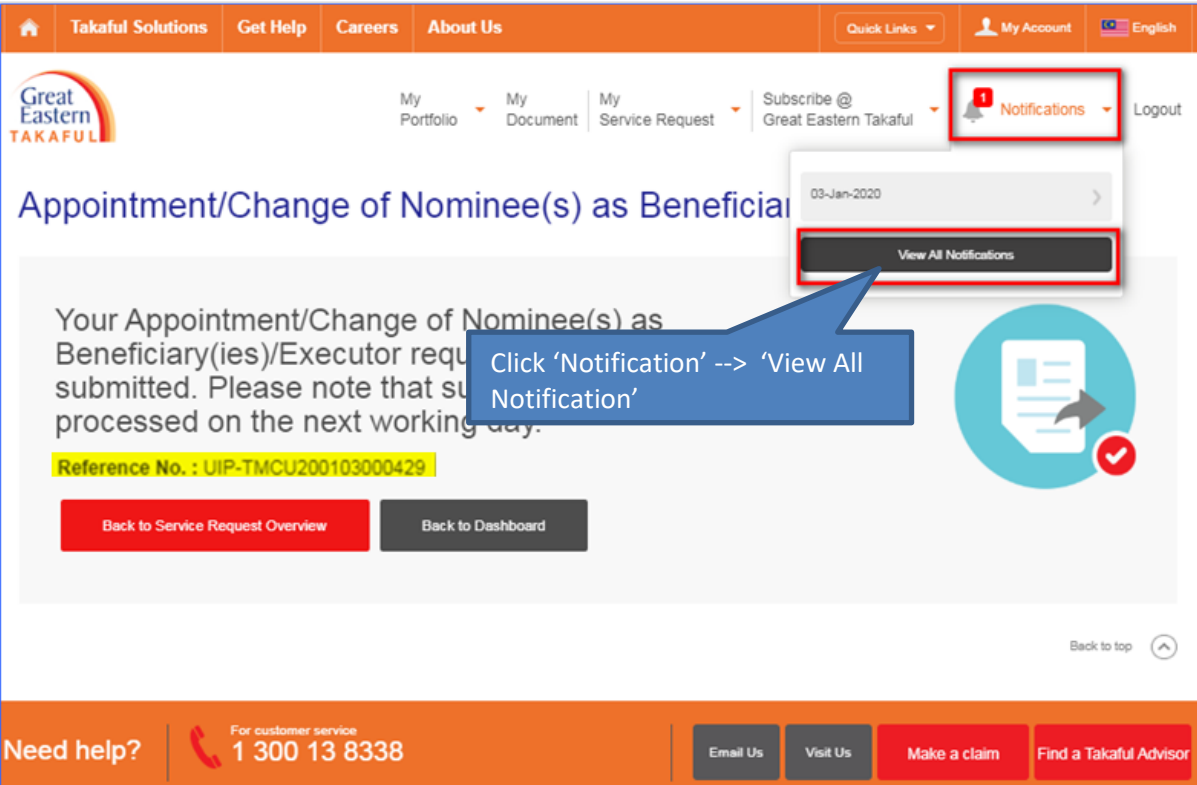
Reference no.

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## To view PDF copy of the Service Request Submitted

### Step 1:



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Notifications Logout

### Appointment/Change of Nominee(s) as Beneficiary

03-Jan-2020

[View All Notifications](#)

Your Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor request has been submitted. Please note that such request will be processed on the next working day.

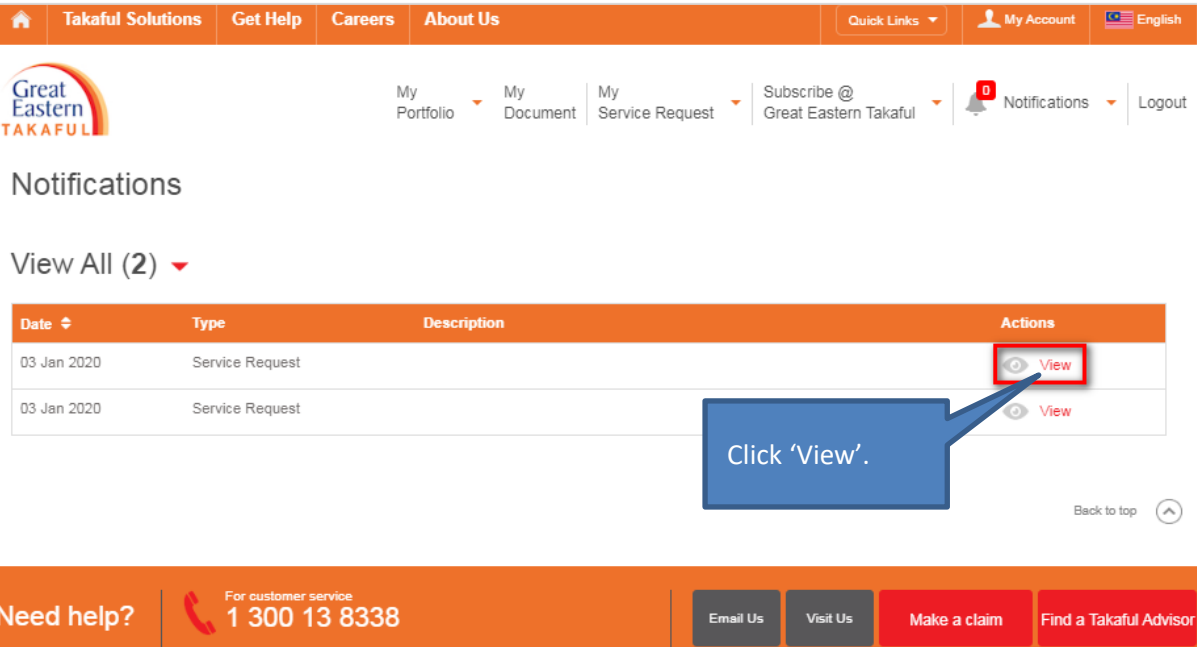
Reference No. : UIP-TMCU200103000429

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### Step 2:



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### Notifications

View All (2) ▼

Date	Type	Description	Actions
03 Jan 2020	Service Request		<a href="#">View</a>
03 Jan 2020	Service Request		<a href="#">View</a>


Click 'View'.

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## Check Service Request

  
Pending 2

  
Complete 2

  
Rejected 0

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Service Request	Status	Request date	Reference no.	Certificate No.	Actions
No matching results found. Please modify your search criteria and try searching again.					

Click 'Complete'.


### Step 4:


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## Check Service Request





  
Pending 2

  
Complete 2

  
Rejected 0

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Service Request	Status	Request date	Reference no.	Certificate No.	Actions
Nomination Details - Appointment/Change of Nominee as Beneficiary	 Completed	03-Jan-20	UIP-TMCU200103000429	4000000339	
Nomination Details - Appointment/Change of Nominee as Beneficiary	 Completed	03-Jan-20	UIP-TMCU200103000428	4000000339	

Click the icon to view PDF copy.

**Reference No.** : UIP-TMCU200103000429  
**Certificate No.** : 4000000339  
**Plan Name** : i-GREAT DAMAI  
**Certificate Owner Name** : NYRAYGFO HSYIRAYG ARLGR YAAFO IYSNYL  
**Contact No.** : 123434545  
**Email Address** : ABC@GMAIL.COM  
**Service Type** : Appoint/Change of Beneficiary/Executor  
**Request Date** : 03 JAN 2020 03:18:12 PM

**Details**

**Existing Beneficiary(ies)**

Name	ID Number	Relationship	% of Share
YAAFOOYS ARL YAA NFGYORA	771109-23-1409	HUSBAND	100

I, the Proposer/Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person(s) to be the Executor(s) of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor(s) shall be discharged to the Takaful Operator of all liabilities in respect of the said benefits.

**New Executor(s):**

**New Executor Details.**

Name	ID Number
Norhudi	680909-01-7890

**Executor Personal Detail (Norhudi)**

<b>Title</b>	CIK	<b>Name (as shown on NRIC/ Passport)</b>	Norhudi
<b>ID Type</b>	NEW MALAYSIAN IC	<b>ID Number</b>	680909-01-7890
<b>Gender</b>	FEMALE	<b>Date of Birth</b>	09-SEP-1968
<b>Nationality</b>	MALAYSIAN	<b>Country of Birth</b>	MALAYSIA

**Contact Information**

<b>Mobile</b>	60111234567
<b>Home</b>	-
<b>Office</b>	-
<b>Email Address</b>	abcd@gmail.com
<b>Address Line 1</b>	11, Jalan Permaisuri
<b>Address Line 2</b>	Kampung Damai
<b>Address Line 3</b>	-
<b>Address Line 4</b>	-
<b>Postal Code</b>	09000
<b>City/Town</b>	KULIM
<b>Country</b>	MALAYSIA

**Declaration:****PERSONAL DATA PROTECTION NOTICE**

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

**"Personal information"** means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

- a. for the provision of takaful services, as may be applicable and to carry out any activity or duty as a takaful operator, including but not limited to any operational or internal management purposes;
- b. to assess or process any proposals or applications submitted on any of the Takaful Operator's products and services, including any future underwriting;
- c. any claim or investigation or analysis of such claim, including ascertaining your claims history to improve claims processing, prevent fraudulent claims and future claims assessment;
- d. to manage and service the Takaful Operator's relationship with you and to provide you with improved customer service;
- e. to correspond and update any personal information held by the Takaful Operator and the Great Eastern group of companies ("Great Eastern") relating to you from time to time (for more information, log on to <https://www.greateastertakaful.com>);
- f. to offer and/or process any alteration, variation, cancellation or renewal of products or services by the Takaful Operator or by Great Eastern;
- g. for direct marketing and general marketing of the Takaful Operator, Great Eastern or third party products and services which are Shariah compliant that may be of interest to you. Please be assured that marketing information in respect of such products and services will only be sent to you if you have expressly consented to receive;
- h. for research and audit including but not limited to historical and statistical purposes;
- i. to exercise any right of subrogation or recovery;
- j. to prevent, investigate, or report any actual or suspected money laundering, terrorist financing, bribery, corruption, actual or suspected fraud including but not limited to takaful fraud, evasion of tax or economic or trade sanctions, and other criminal or unlawful activities;
- k. for retakaful;
- l. for litigation or potential litigation; and
- m. if required by law or in good faith, if such action is necessary:
  - i. to comply with any law enforcement, court orders or legal process, and/or
  - ii. to protect and defend the rights or property of the Takaful Operator and Great Eastern (for information, log on to <https://www.greateastertakaful.com>).

The Takaful Operator may also collect, store, use and process your personal information from the certificate owner who has taken up the takaful certificate for and on behalf of you, agents, brokers and/or business or strategic partners of the Takaful Operator or third parties from whom we seek or receive information on you pertaining to or in connection with your takaful certificate, which includes your takaful certificate application or claims.

The Takaful Operator may retain your personal information for such time as deemed to be necessary for the purpose of fulfilling any operational, audit, investigation, legal, regulatory, tax or accounting requirements, including but not limited to any potential litigation and future underwriting and claims assessment purposes.

The information that you have provided to the Takaful Operator is necessary. If you do not provide the Takaful Operator with such information, the Takaful Operator may not be able to provide you with the takaful coverage or respond to any claim submitted by you.

The Takaful Operator may disclose and/or provide your personal information to the following parties (within and outside Malaysia) for the purposes stated above:

- a. the Takaful Operator's authorised representatives;
  - b. in relation to third party certificates, the certificate owner and/or person covered;
  - c. in relation to group certificates, the certificate owner and/or to their agent or brokers;
  - d. third party service providers (who provide administrative, telecommunications, computer related facilities including but not limited to the purchase of hardware or software, system enhancements, migration or maintenance, if any, payment, data processing, storage, or other services to the Takaful Operator in connection with or related to the conduct or manner of operation of our business) to fulfil the obligations of the Takaful Operator to you;
  - e. banks and financial institutions;
  - f. takaful operators, fraud detection and prevention services, retakaful operators, takaful associations such as the Malaysian Takaful Association and takaful industry regulatory authorities;
  - g. any credit reference agencies or, in the event of default, any debt collection agencies;
  - h. any takaful rating organizations that collect information about credit history, accident fault, injury description and amounts paid and share it with other takaful operators and others entitled to see it;
  - i. any person, who is under a duty of confidentiality and has undertaken to keep such data confidential, which the Takaful Operator has engaged to fulfil its obligations to you;
  - j. actual or proposed assignee, transferee, participant or sub-participant of the Takaful Operator's rights or business;
  - k. any person to whom the Takaful Operator is under an obligation to make disclosure under the requirements of any law, rules, regulations, codes of practice or guidelines binding on the Takaful Operator including, without limitation, any applicable regulators, governmental bodies, or industry recognized bodies such as the Malaysian Takaful Association, and where otherwise required by law; and
  - l. other companies in Great Eastern, and the Takaful Operator's affiliates; and any business or strategic partners.
- Our affiliates, business or strategic partners may contact you about products, services and offers, which are Shariah compliant and which may be of interest to you or benefit you financially.

You may access certain personal information held by the Takaful Operator based on the applicable data protection laws of Malaysia.



You may access your personal information at any time by calling the Customer Careline at **1300-13-8338** or visit our Customer Portal at <http://bit.ly/GetInTouch>. If you have any inquiry such as limiting the processing of certain information, including the withdrawal of consent to receive marketing information, you may contact our Customer Careline at **1300-13-8338**, or write to the Takaful Operator at [i-greatcare@greateasterntakaful.com](mailto:i-greatcare@greateasterntakaful.com).

If you have any complaints in respect of your personal information, you may contact our Privacy Officer at **603-4259 8381**.

For more information on how the Takaful Operator processes your personal information, please log on to our website <https://www.greateasterntakaful.com> and read the Client Charter and Privacy Policy.

The Takaful Operator may charge a reasonable fee for access. If you can show that the personal information held by the Takaful Operator is not accurate, complete and up to date, the Takaful Operator will take reasonable steps to ensure it is accurate, complete and up to date upon receiving your verification or feedback.

The Takaful Operator may review and update this Personal Data Protection Notice from time to time to reflect changes in the law, changes in the business practices, procedures and structure of the Takaful Operator and Great Eastern, and changes in the community's privacy expectations. Any updates and/or changes to this Personal Data Protection Notice will be posted in our website and you are advised to refer to our website at <https://www.greateasterntakaful.com> at any time to keep yourself updated of any changes.

In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this notice, the English version shall prevail.

**I accept the terms and conditions as stated above.**

**Consent Verification Detail**

Witness Name	: Nyayyt
ID Type	: NEW MALAYSIAN IC
ID Number	: 780909-07-2345
Mobile No.	: 60128903078

**I hereby declare the Witness appointed is age 18 above and he/she is not the Nominee and/or Executor.**