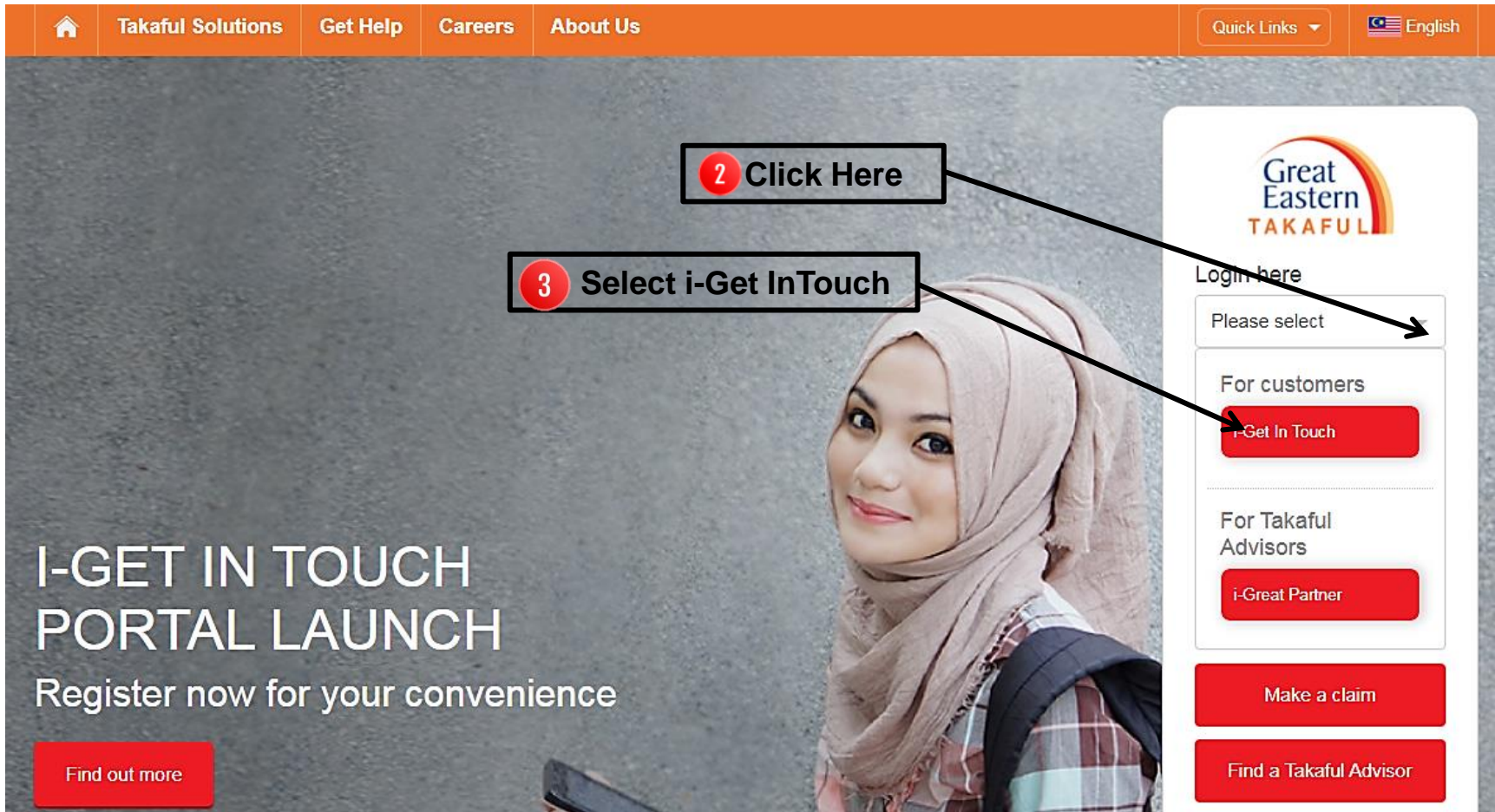


i-Get in touch – Registration

1 Visit <https://www.greasterntakaful.com/en/index.html>



The screenshot shows the Great Eastern TAKAFUL website. The top navigation bar includes links for Home, Takaful Solutions, Get Help, Careers, and About Us, along with Quick Links and a language selector (English). The main banner features a woman in a hijab and the text "I-GET IN TOUCH PORTAL LAUNCH Register now for your convenience" with a "Find out more" button. On the right, a sidebar contains the Great Eastern TAKAFUL logo, a "Login here" section with a dropdown menu, and buttons for "i-Get In Touch" (under "For customers") and "i-Great Partner" (under "For Takaful Advisors"). Below these are buttons for "Make a claim" and "Find a Takaful Advisor".

2 Click Here

3 Select i-Get InTouch

I-GET IN TOUCH
PORTAL LAUNCH
Register now for your convenience

Find out more

Great Eastern
TAKAFUL

Login here

Please select

For customers

i-Get In Touch

For Takaful
Advisors

i-Great Partner

Make a claim

Find a Takaful Advisor

i-Get in touch – Registration



WELCOME TO i-Get in touch

A secured portal for you to:

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

4

Click on 'Sign Up Now'

Welcome

Login ID * ?

Login ID

Password *

Password

Login

[Forgot Your Password?](#)

Sign Up Now

i-Get in touch – Registration

Terms & Conditions for Member Registration

Please read the details set out below carefully before using this website

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESS AND USE

- 1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greasterntakaful.com>)
- 1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.
- 1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

- 2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.
- 2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.
- 2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

- 3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are

Decline

Accept

5

Read and Accept Terms & Conditions for Member Registration

i-Get in touch – Registration



Sign Up Now

Identity Number *

Example: 800808-10-1234 or 800808-10-1234*

6 Enter Your NRIC

Certificate Number *

Example: 4001234567

7 Enter Your Corresponding
“Inforce” Certificate Number

Cancel

Submit

8 Click ‘Submit’

i-Get in touch – Registration

For successful sign-up, the following screen with the login ID will be displayed. User temporary password will be sent via Pin Mailer to your mailing address within 7 working days.




Success!

Thank you for signing up as i-Get in touch member!

Your Login User ID is **720501361860** Your secure password will be mailed to you within 7 working days.

For more enquiries, please contact our Customer Services Careline at 1 300 13 8338

Close

Back to top 

i-Get in touch – Registration

If your mobile number is registered with us, the following screen with the login ID will be displayed. The temporary password will be sent to your mobile number within 5 minutes.



Success!

Thank you for signing up as i-Get in touch member!

Your Login User ID is **720501361860**. Your secure password will be mailed to you within 7 working days.

For more enquiries, please contact our Customer Services Careline at 1 300 13 8338

Close

Back to top



i-Get in touch – Registration

If the Sign Up failed, the message below will be displayed.

Sign Up Now

Failed!

Sign Up request not successful. We are unable to process your request.

For more enquiries, please contact our Customer Service at 1 300 13 8338

Identity Number *

801226-32-1927

Certificate Number *


8012263219

Cancel

Submit

i-Get in touch – Log In

Once temporary password is received, user may proceed to login for the first time.



The screenshot shows the i-Get in touch login interface. At the top is an orange navigation bar with links: Home, Takaful Solutions, Get Help, Careers, About Us, Quick Links (dropdown), Login (with user icon), and English (with Malaysian flag). Below the navigation bar is a banner featuring a man and a child looking at a tablet. The banner text reads "WELCOME TO i-Get in touch" and lists the portal's functions: "A secured portal for you to:" followed by a bulleted list: "Check your certificate details and values", "Perform selected transactions online", and "Check status of your claim". On the right side of the banner is a login form titled "Welcome". The form contains fields for "Login ID *" (with a dropdown icon) and "Password *". The Login ID field is pre-filled with "801014261253". The Password field is masked with dots and has an eye icon to toggle visibility. Below the fields is a red "Login" button with a lock icon. To the right of the button are links for "Forgot Your Password?" and "Sign Up Now". Two annotations are present: a red circle with the number "9" and the text "Fill in the User ID and Password" with arrows pointing to the Login ID and Password fields; and a red circle with the number "10" and the text "Click 'Login'" with an arrow pointing to the Login button.

9 Fill in the User ID and Password

10 Click 'Login'

WELCOME TO i-Get in touch

A secured portal for you to:

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

Login ID * 801014261253

Password *

Login

Forgot Your Password?

Sign Up Now

i-Get in touch – Log In

Terms and Conditions

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- 1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.
- 1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

- 2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.
- 2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.
- 2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

- 3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for

I Disagree

I Agree

11

Read and Accept UIP Terms & Conditions of Usage

i-Get in touch – Log In

User will be required to change login password.

Force Change Password

Attention!

You have login with a temporary password.
Please proceed to change your password immediately.

Note:

- Your password should consist 8-16 characters long
- Your password must consist of UPPER CASE, lower case, numbers, symbols (e.g. !@#\$%)

Please Enter Current Password *

Please Enter New Password *

Please Confirm New Password *

Submit

i-Get in touch – Log In

Once password change is successful, the following screen will appear.



Success!

Your password has been successfully changed.

OK

Back to top 

Need help?



For enquiries

+603 4259 8338

For customer service

1 300 13 8338

Email Us

Visit Us

Make a claim

Find a Takaful Advisor

i-Get in touch – Log In

Register your OTP mobile number as part of our 2 way authentication process.



Register OTP Mobile Phone Number

For additional level of protection, you will need to use an additional One-Time Password (OTP) for accessing your UIP account.

Please register a mobile phone number with us to receive the OTP via SMS.

Mobile Phone Number *

12 Key in Your Mobile Number


Mobile Phone Number format: +<Country Code><Phone number>

Example for Malaysia, enter **+60123456789** if mobile number is 012-3456789.

Example for Singapore, enter **+6599701280** if mobile number is 99701280.

Submit

13 Click 'Submit' to Verify Mobile Number Registration

Back to top 

i-Get in touch – Log In

User will now be required to enter their OTP code based on the registered OTP mobile number during the first time login.



One Time Password

Please enter your one time password sent to your mobile no.

14 Enter the OTP Code

15 Click 'Submit'

Submit

Cancel

If you do not receive the password in the next 2 minutes, please click "Resend" button.

Resend One Time Password

i-Get in touch – Log In


For successful OTP registration, the message below will be displayed.



Success!

Your mobile phone number has been successfully registered.

OK

Back to top 

i-Get in touch – Log In

For unsuccessful OTP registration, the message below will be displayed



One Time Password

Your OTP request has not been successfully submitted. Please try again later.

Please enter your one time password sent to your mobile no.

[Submit](#)

[Cancel](#)

If you do not receive the password in the next 2 minutes, please click "Resend" button.

[Resend One Time Password](#)

[Back to top](#)



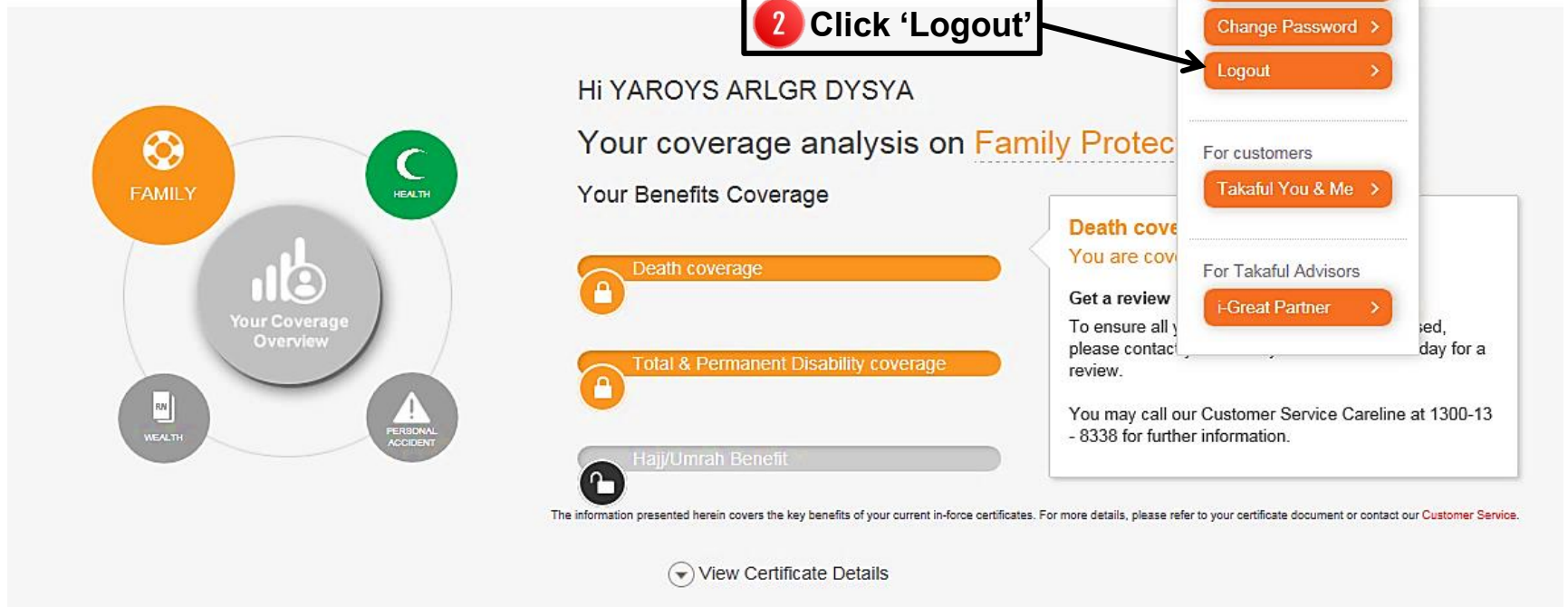
i-Get in touch – Log Out

To logout, click 'My Account' & select 'Logout'.

1 Click 'My Account'



2 Click 'Logout'



i-Get in touch – Log Out

This message will appear once logout is successful.



You have successfully logged out.

Your login duration: 28 minutes 55 seconds

Login	03 Oct 2018 11:21 AM
Logout	03 Oct 2018 11:49 AM

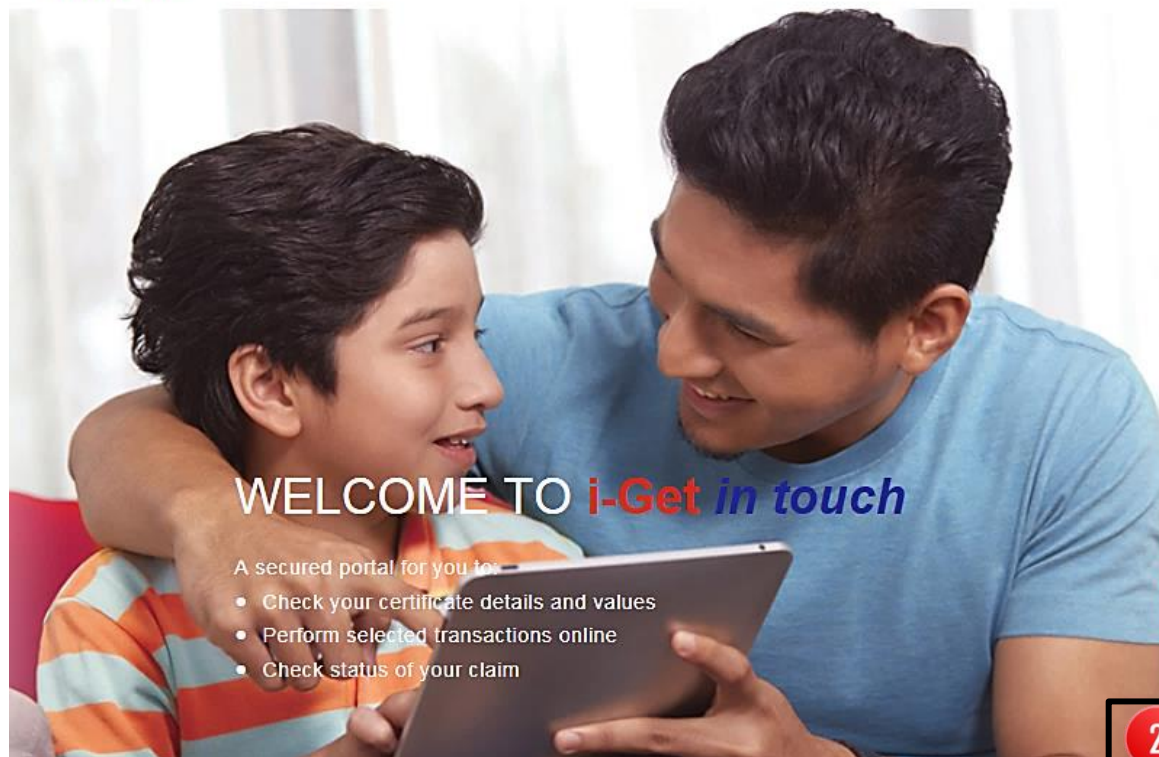
Transactions Performed in This Session

Transaction Description	Certificate No.	Transaction Time	Transaction Reference No.
Update Marketing Consent		03 Oct 2018 11:40 AM	UIP-TMMP180904000120

[Back to Login](#)

i-Get in touch – Reset Password

1 Visit <https://igetintouch.greateastertakaful.com/econnect-new/#/login>



Welcome

Login ID * ?

Password *

Login

Forgot Your Password?

Sign Up Now

2 Click 'Forgot Your Password'

i-Get in touch – Reset Password

Online Password Reset

Attention:

1. Individual Customer: Please provide your personal details.
2. HR: Please provide your User ID. (Eg. HR_User01)
3. Intermediary: Please provide your User ID. (Eg. Int_User01)

User Type *

Individual Customer

Identity Number *

Example: 800808-10-1234 or 800808-10-1234*

Certificate Number *

Example: 4001234567

Note:

- 1) Please enter Inforced Certificate Number only
- 2) If you have multiple certificates, please enter one of the Inforced Certificate Number only

Cancel

Submit

3 Enter Your User Type, NRIC and an Inforce Great Eastern Takaful Certificate Number

4 Click 'Submit'

i-Get in touch – Reset Password

The following message will appear if password is reset successfully. New temporary password will be sent to your registered OTP mobile number. If you do not have a registered OTP mobile number, temporary password will be sent via Pin Mailer to your mailing address within 7 working days.



Success!

Your password for Login ID: 720501361860 has been successfully reset. A temporary password will be sent to your registered mobile phone number at XXXX8554.

Close

[Back to top](#)

