

Great Eastern Takaful Berhad

CLOSURE OF GREAT EASTERN PAYMENT COUNTERS NATIONWIDE EFFECTIVE 1ST FEBRUARY 2022

In view of wide-ranging contribution payment options that are available to our certificate owner today, please be informed that the payment counters located at Great Eastern offices nationwide will be closed permanently effective on 1st February 2022.

Please refer to the below alternative contribution related payment options

ePAY (PayNow) via i-Get In Touch ePAY is a secured electronic payment gateway service which allows Great Eastern Takaful Berhad certificate owner to make payment for their certificate using VISA or MASTERCARD debit / credit card	Register for EasiPay online (recurring payment) using i-Get In Touch Use our EasiPay service, a hassle-free auto-deduction from VISA or MASTERCARD debit / credit card
<ul style="list-style-type: none"> → Login to i-Get In Touch https://igetintouch.greateartertakaful.com/ → Select "View Certificate Details" → Click "Pay Now" → Select "Transaction Type" and confirm "Total Amount" to pay → Key in "Contact Details" → Select "Payment Mode" = Credit Card → Complete the debit/credit card details → Read and Agree the Terms of Usage → Declare relationship between Cardholder and Certificate Owner → Enter One Time Password (OTP) sent by card issuing bank to cardholder's mobile phone that is registered with the bank. 	<ul style="list-style-type: none"> → Login to i-Get In Touch : https://igetintouch.greateartertakaful.com → Click on "My Service Request" → Select "Change Contribution Method" → Select a certificate → Select "New Contribution Method" = Credit Card. → Complete the debit/credit card details → Read and Accept 'Term of Usage' → Select "Relationship with certificate owner" → Click "Confirm" → Enter One Time Password (OTP) sent by card issuing bank to cardholder's mobile phone that is registered with the bank.

JomPAY You can pay your certificate contribution or other certificate related payment via JomPAY using funds from your Current or Savings accounts.																	
<ul style="list-style-type: none"> → Login to Internet or Mobile Banking and look for JomPAY. → Enter Biller Code: 16899 → Enter Ref-1 : 10-digit Certificate Number → Enter Ref-2 : <Payment Type & mobile number> (Please refer to the table beside to find out examples of Ref-2) → Key in the payment amount → Confirm and Pay <p>IMPORTANT NOTE: Document needs to submit via email to i-greatcare@greateartertakaful.com after the payment is made as below:</p> <ul style="list-style-type: none"> • Single Contribution Top-up – Investment-linked Plans: Application Form for Amendment • Certificate Alterations - copy of letter issued by company requesting for payment • Certificate Reinstatement – Health Warranty form (if applicable) 	Types of certificate payment you can pay using JomPAY <table border="1" data-bbox="1031 1389 1906 1991"> <thead> <tr> <th>Payment Type</th> <th>Format for JomPAY Ref-2</th> <th>Example for JomPAY Ref-2</th> </tr> </thead> <tbody> <tr> <td>New Business / Renewal Contribution Payment</td> <td><Mobile phone number></td> <td>0121234567</td> </tr> <tr> <td>Single Contribution Top-up (SCTU)</td> <td><SCTU><Space><Mobile phone number></td> <td>SCTU 0121234567</td> </tr> <tr> <td>Certificate Alterations (ALTER)</td> <td><ALTER><Space><Mobile phone number></td> <td>ALTER 0121234567</td> </tr> <tr> <td>Certificate Reinstatement (REVIVAL)</td> <td><REVIVAL><Space><Mobile phone number></td> <td>REVIVAL 0121234567</td> </tr> </tbody> </table> <p>Note: Mobile number 0121234567 is for illustration only. Please ensure JomPAY Ref-2 input correctly as per the above table to avoid transaction delays.</p>		Payment Type	Format for JomPAY Ref-2	Example for JomPAY Ref-2	New Business / Renewal Contribution Payment	<Mobile phone number>	0121234567	Single Contribution Top-up (SCTU)	<SCTU><Space><Mobile phone number>	SCTU 0121234567	Certificate Alterations (ALTER)	<ALTER><Space><Mobile phone number>	ALTER 0121234567	Certificate Reinstatement (REVIVAL)	<REVIVAL><Space><Mobile phone number>	REVIVAL 0121234567
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Internet Banking For Selected Banks You can pay your contribution online from the listed banks below using your saving / current account by login to the internet banking website			
MAYBANK	PUBLIC BANK	CIMB	BSN
Login to www.maybank2u.com.my → Pay & Transfer → New Payment → Great Eastern Takaful → Amount → Certificate Number → Pay	Login to www.pbebank.com → Payment → Bill Payment → To Other Bill → Great Eastern Takaful → Amount → Certificate Number → Contact Number → Confirm and Pay	Login to www.cimbclicks.com.my → Pay Bills → To → Great Eastern Takaful → Certificate Number → From → Amount → Confirm and Pay	Login to www.mybsn.com.my → Payment → Bill Payment → Payee Corporation → Insurance/Takaful → Great Eastern Takaful → Submit → Certificate Number → Contact Number → Amount → Request TAC and Pay

Cheque Deposit Machine (CDM)

You can deposit your cheque payment at Public Bank Berhad Cheque Deposit Machine (CDM) by following the steps below

PUBLIC BANK

- Select preferred language
- Press "Yes"
- Select "Bill Payment"
- Press "Accept"
- Select "**Great Eastern Takaful**"
- Enter 10-digit Certificate Number
- Enter Mobile Phone Number
- Enter Cheque Number
- Enter Cheque Amount
- Deposit Cheque (**1 cheque in once time for 1 certificate payment**)

IMPORTANT NOTE:

Cheque must be crossed and made payable to "**Great Eastern Takaful Berhad**".

Please write Certificate Owner name, Certificate Number and your contact number at the reverse side of the cheque.

<p>Automatic Teller Machine (ATM)</p> <p>Payment via Automatic Teller Machine (ATM) is available at the Public Bank Berhad</p>	<p>Cash Recycling Machine (CRM)</p> <p>Payment via Cash Recycling Machine (CRM) is available at the Public Bank Berhad</p>	<p>Counter Payment at Authorised Collecting Banks</p> <p>You can pay your contribution via cash at the Bank Simpanan Nasional counter</p>	
PUBLIC BANK	PUBLIC BANK	BSN	Cash Only
<ul style="list-style-type: none"> → Insert Public Bank ATM/Debit Card → Select preferred language → Select "Saving Account" or "Current Account" → Select "Other Service"/ "More Service" → Select "Payment" → Press "Accept" → Enter "238" for GREAT EASTERN TAKAFUL → Enter 10-digit Certificate Number → Enter Mobile Phone Number → Enter Contribution Amount 	<ul style="list-style-type: none"> → Select preferred language → Select "Cash Deposit" → Select "Other Service"/ "More Service" → Select "Payment" → Press "Accept" → Enter "238" for GREAT EASTERN TAKAFUL → Enter 10-digit Certificate Number → Enter Mobile Phone Number → Enter Contribution Amount 		