



PRESS RELEASE

For Immediate Release

mySalam expands coverage to 50 critical illnesses, becomes first takaful protection scheme in Malaysia to cover Rare Diseases

Providing hope and peace of mind to the B40 communities

8 April 2025, Kuala Lumpur – mySalam, Malaysia’s national takaful protection scheme for the B40 community, has expanded its coverage to include 50 critical illnesses, up from 45 previously. This enhancement introduces coverage for Rare Diseases among the five additional critical illness coverage, making mySalam the first takaful scheme in Malaysia to provide financial assistance to individuals diagnosed with these conditions.

Besides Rare Diseases coverage, the expanded coverage now includes mental disorders such as Schizophrenia and Bipolar disorder, blood disorders including Thalassemia Major and Aplastic Anemia, Chronic Skin Diseases such as Psoriasis and Pemphigus Vulgaris, as well as Rheumatoid disorders like Rheumatoid Arthritis. This enhancement underscores mySalam’s commitment to strengthen Malaysia’s health protection by addressing the evolving challenges related to critical illness faced by the underserved population.

Since its inception in 2019, mySalam has played a pivotal role in providing financial assistance to eligible Malaysians affected by critical illnesses or hospitalisation. The scheme offers a one-off RM8,000 claim payout to individuals diagnosed with any of the covered illnesses, alleviating the financial strain associated with medical treatment and income disruption. Additionally, beneficiaries are entitled to a daily hospitalisation benefit of RM50 for up to 14 days per year, amounting to a maximum of RM700 annually.

“As we expand mySalam’s coverage to include more critical illnesses, we are reaffirming our commitment to providing meaningful financial protection to Malaysia’s most vulnerable communities. The inclusion of Rare Diseases is a milestone that ensures greater healthcare accessibility for those who need it most. Our goal is to continuously enhance the scheme so that it remains relevant and effective in supporting Malaysians during medical crises. We are truly dedicated to assist the community on claim submissions and eligibility checks, and to date, 143 mySalam kiosks are available at general hospitals nationwide for on-ground assistance.” said Mr. Syuhaib Ithnin, Head of mySalam, Great Eastern Takaful

As of 31 December 2024, mySalam has disbursed RM1.1 billion in claims and extended financial assistance to over 1.6 million Malaysians. With this expanded coverage, the scheme continues to reinforce its mission of enhancing healthcare accessibility and financial resilience among the country’s B40 communities.

Eligible individuals are encouraged to check their eligibility and submit claims by visiting www.mysalam.com.my.

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ABOUT mySalam

mySalam B40 Takaful Protection Scheme is a FREE takaful protection scheme, which is provided by the government to the B40 community in Malaysia. This scheme is under the management of the Malaysian Ministry of Finance (MOF) through the mySalam Trust Fund and the scheme is fully managed by Great Eastern Takaful Berhad.

The B40 mySalam Takaful Protection Scheme was established to operate for five years, in which it began from the year 2019 until 2023. Due to the positive response towards the mySalam scheme, the government has agreed to extend this scheme until 2025.

ABOUT GREAT EASTERN TAKAFUL BERHAD

Great Eastern Takaful Berhad (GETB) is a joint venture company between i Great Capital Holdings Sdn Bhd (i-Great), a subsidiary of Great Eastern Holdings Limited and Koperasi Angkatan Tentera (M) Berhad. Launched in 2010, Great Eastern Takaful is committed in providing comprehensive family takaful solutions which provide health and financial protection in its effort to narrow the protection gap amongst Malaysians, including the lower income segments (B40). Adopted the Takaful for all approach, its business operations are well supported by various distribution channels, corporate and bank partners in its quest to remain its position in the industry and to fulfil customers' protection needs.

Beyond its business operations, Great Eastern Takaful has actively carried out various corporate social responsibility initiatives, focusing on education (GET-Pintar), community development (GET-Care) and environmental Protection (GET-Green) to help the community enhance their quality of life.

The aspiration of Great Eastern Takaful to reach for great with fellow Malaysians was proven through various local and international awards and recognitions. Among the latest recognition is the "Best Takaful Provider Malaysia 2022" by Global Business Outlook Awards and in 2023, Great Eastern Takaful was awarded the "Most Valuable Brand – Takaful Solutions" by The BrandLaureate BestBrands Awards, the "Best Takaful Solutions Provider" by Global Islamic Finance Awards (GIFA) and few Takaful Star Awards by the Malaysian Takaful Association. 2024 observed Great Eastern Takaful being named "The Best Employer" by the Kincentric Best Employers Award, awarded the "Best Takaful Solution Provider" by Global Islamic Finance Awards (GIFA), honoured with the "Initiative Award – Upcycling" by the ESGBusiness Awards and received several other awards from the HR Excellence Awards 2024. For further information, visit www.greateasterntakaful.com. Great Eastern Takaful is a member of PIDM.

The Government of Malaysia has also appointed Great Eastern Takaful as the administrator of mySalam, the national health protection scheme, under the supervision of Bank Negara Malaysia.

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