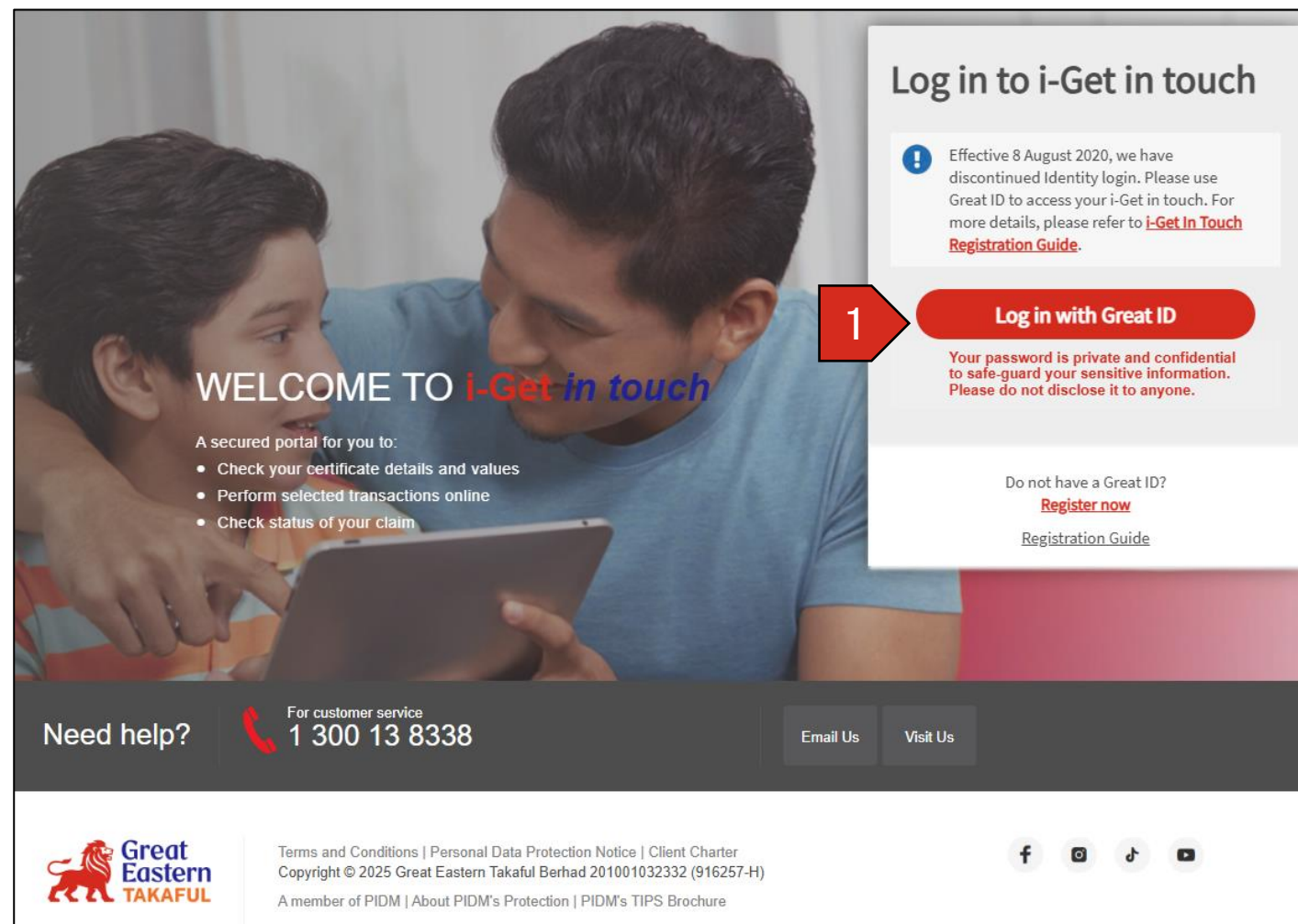




i-Get In Touch: Contribution Payment – Pay Now

Updated as of 26th August 2025

Step 1 : Click ‘Log In with GREAT ID’.



Step 1

- Click ‘Log In with GREAT ID’

Step 2

- Key in ‘GREAT ID’ and ‘Password’
- Click ‘Submit’

Step 3

- Read and Accept ‘Terms & Conditions’
- Click ‘I Agree’

Step 4

- Click ‘View Certificate Details’

Step 5

- Click ‘Pay Now’

Step 6

- Complete ‘Transaction Details’ and Review ‘Payment Details’
- Complete ‘Card Payment’ details, then click ‘Next’

Step 7

- Verify ‘Payment Summary’
- Select Relationship with Certificate Owner
- Read and Accept ‘Terms of usage’, then click ‘Submit’

Step 8

- Payment successfully completed

Step 2 : Key in 'GREAT ID' and 'Password'. Click 'Submit'.

The screenshot shows the Great ID login interface. At the top left, the text 'Great ID' is displayed. Below it, the heading 'LOG IN' is followed by 'Log in with your Great ID'. There are two input fields: the first is labeled 'Great ID' with a subtext 'Great ID (Your Email Address)' and a red arrow labeled '1' pointing to it; the second is labeled 'PASSWORD' with a red arrow labeled '2' pointing to it. Below the password field is a link 'Forgot your password'. At the bottom right, there is a red button labeled 'SUBMIT' with a red arrow labeled '3' pointing to it. The footer contains the Great ID logo, the Great Eastern logo (An OCBC Company), and the Great Eastern TAKAFUL logo. A link 'Having trouble? Contact us.' is also present.

Step 1

- Click 'Log In with GREAT ID'

Step 2

- Key in 'GREAT ID' and 'Password'
- Click 'Submit'

Step 3

- Read and Accept 'Terms & Conditions'
- Click 'I Agree'

Step 4

- Click 'View Certificate Details'

Step 5

- Click 'Pay Now'

Step 6

- Complete 'Transaction Details' and Review 'Payment Details'
- Complete 'Card Payment' details, then click 'Next'

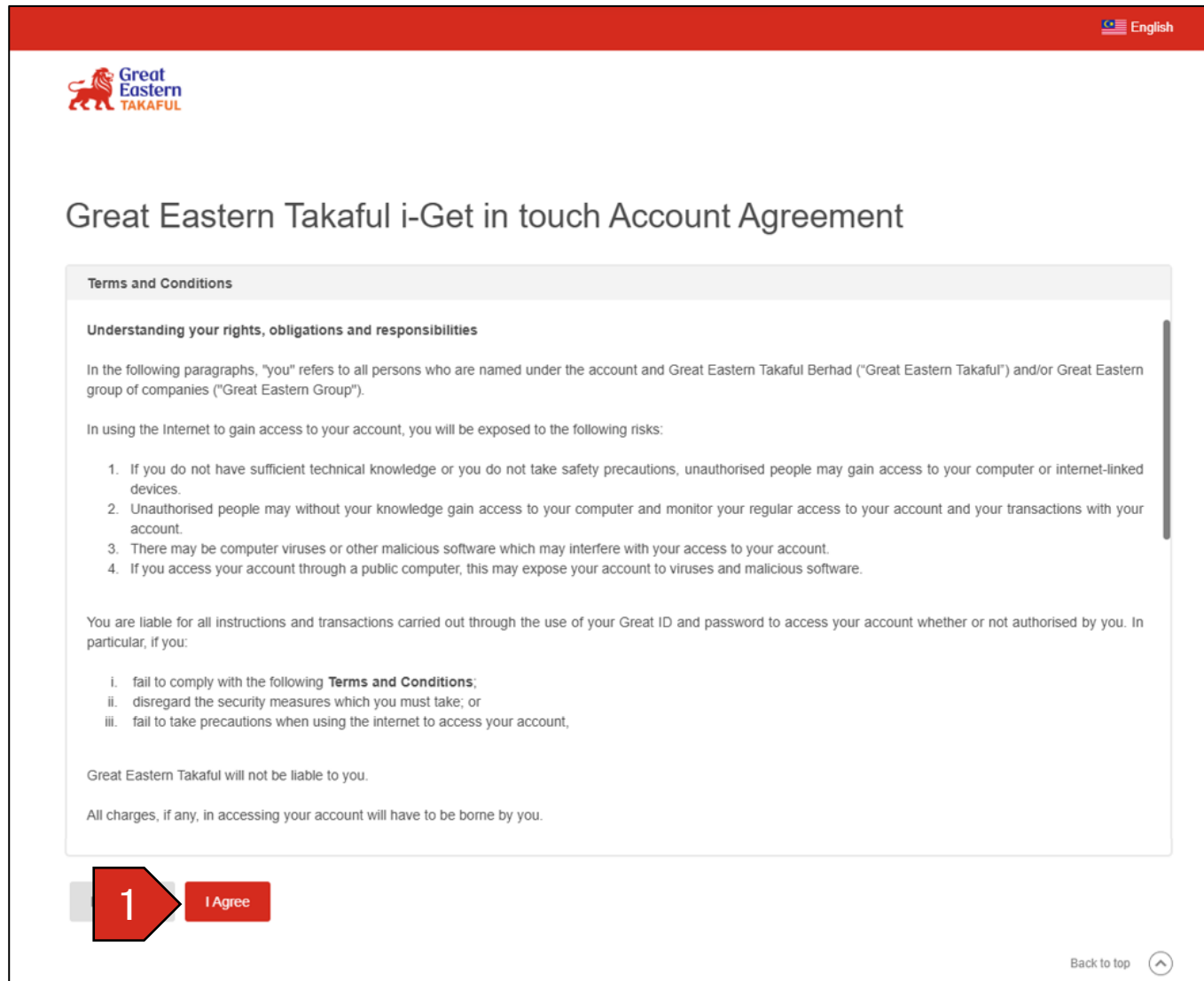
Step 7

- Verify 'Payment Summary'
- Select Relationship with Certificate Owner
- Read and Accept 'Terms of usage', then click 'Submit'

Step 8

- Payment successfully completed

Step 3 : Read and Accept ‘Terms & Conditions’. Click ‘I Agree’.



Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Takaful Berhad ("Great Eastern Takaful") and/or Great Eastern group of companies ("Great Eastern Group").

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your Great ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following **Terms and Conditions**;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the internet to access your account,

Great Eastern Takaful will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

1 I Agree

Back to top

Step 1

- Click ‘Log In with GREAT ID’

Step 2

- Key in ‘GREAT ID’ and ‘Password’
- Click ‘Submit’

Step 3

- Read and Accept ‘Terms & Conditions’
- Click ‘I Agree’

Step 4

- Click ‘View Certificate Details’

Step 5

- Click ‘Pay Now’

Step 6

- Complete ‘Transaction Details’ and Review ‘Payment Details’
- Complete ‘Card Payment’ details, then click ‘Next’

Step 7

- Verify ‘Payment Summary’
- Select Relationship with Certificate Owner
- Read and Accept ‘Terms of usage’, then click ‘Submit’

Step 8

- Payment successfully completed

Step 4 : Click ‘View Certificate Details’.

The screenshot shows the Great Eastern Takaful user interface. At the top, there's a red header with the logo and navigation links. Below the header, a 'Hi' greeting is followed by a 'Your coverage analysis on Family Protection' section. This section displays a circular diagram with icons for FAMILY, HEALTH, WEALTH, and PERSONAL ACCIDENT, surrounding a central 'Your Coverage Overview' icon. To the right, there's a 'Your Benefits Coverage' section with progress bars for 'Death coverage', 'Total & Permanent Disability coverage', and 'Hajj/Umrah Benefit'. A callout box for 'Total & Permanent Disability coverage' provides a review prompt and contact information. At the bottom, a 'My Family Protection Certificates' section is visible, with a red arrow and the number 1 pointing to the 'View Certificate Details' button.

Great Eastern TAKAFUL

Home My Form Submission My Portfolio My Document My Claim My Service Request

Subscribe @ Great Eastern Takaful

Hi

Your coverage analysis on **Family Protection**

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Hajj/Umrah Benefit

Total & Permanent Disability coverage
You are covered.

Get a review
To ensure all your protection gaps are addressed, please contact your friendly Takaful Advisor today for a review.

You may call our Customer Service Careline at 1300-13-8338 for further information.

The information presented herein covers the key benefits of your current in-force certificates. For more details, please refer to your certificate document or contact our [Customer Service](#).

View Certificate Details

My **Family Protection Certificates**

View All Certificates

Collapse All

Download all certificates as PDF

Person Covered: Rider(s)

Certificate starts on: Contribution due:

1 View Certificate Details

Step 1

- Click ‘Log In with GREAT ID’

Step 2

- Key in ‘GREAT ID’ and ‘Password’
- Click ‘Submit’

Step 3

- Read and Accept ‘Terms & Conditions’
- Click ‘I Agree’

Step 4

- Click ‘View Certificate Details’

Step 5

- Click ‘Pay Now’

Step 6

- Complete ‘Transaction Details’ and Review ‘Payment Details’
- Complete ‘Card Payment’ details, then click ‘Next’

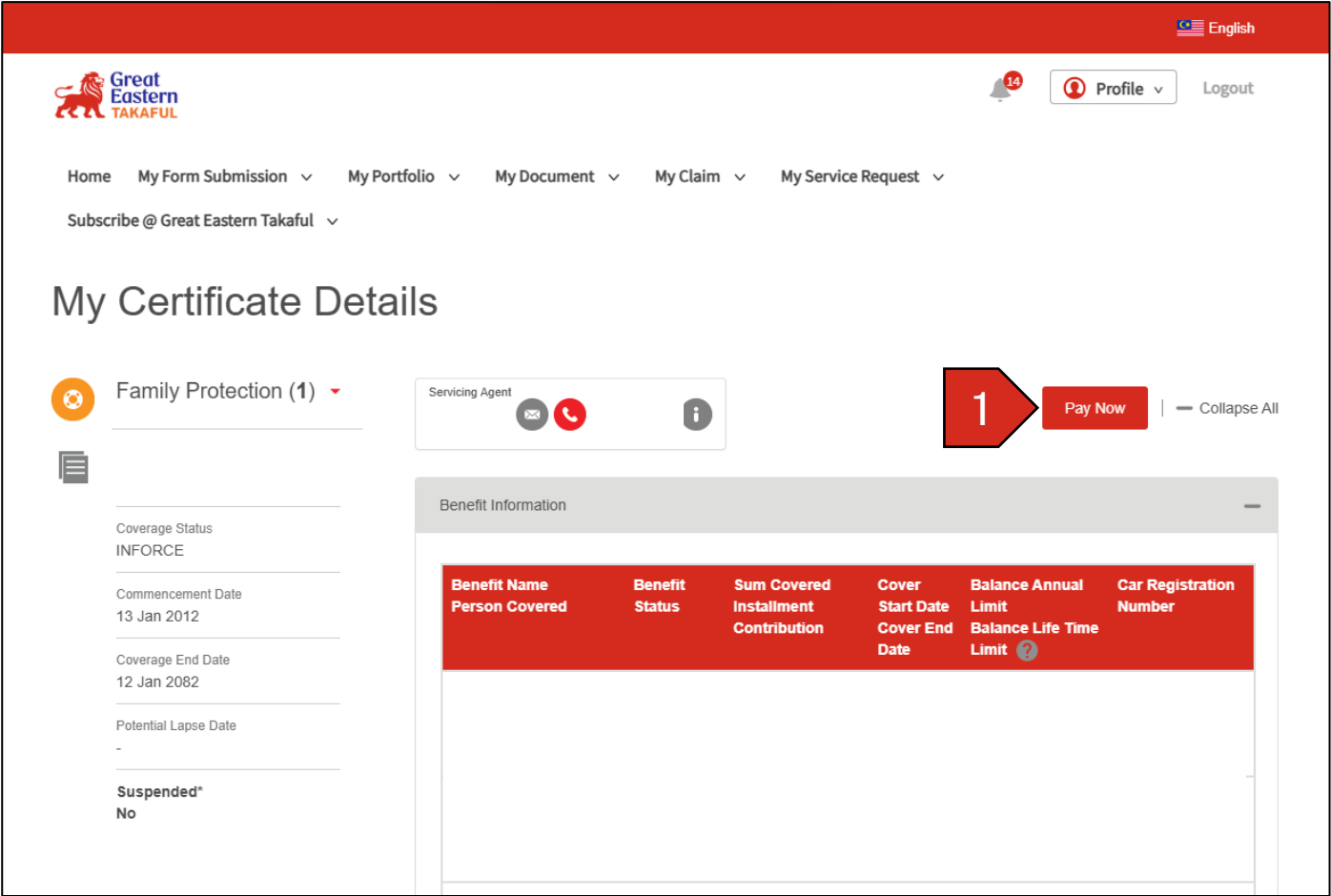
Step 7

- Verify ‘Payment Summary’
- Select Relationship with Certificate Owner
- Read and Accept ‘Terms of usage’, then click ‘Submit’

Step 8

- Payment successfully completed

Step 5 : Click ‘Pay Now’.



Step 1

- Click ‘Log In with GREAT ID’

Step 2

- Key in ‘GREAT ID’ and ‘Password’
- Click ‘Submit’

Step 3

- Read and Accept ‘Terms & Conditions’
- Click ‘I Agree’

Step 4

- Click ‘View Certificate Details’

Step 5

- Click ‘Pay Now’

Step 6

- Complete ‘Transaction Details’ and Review ‘Payment Details’
- Complete ‘Card Payment’ details, then click ‘Next’

Step 7

- Verify ‘Payment Summary’
- Select Relationship with Certificate Owner
- Read and Accept ‘Terms of usage’, then click ‘Submit’

Step 8

- Payment successfully completed

Step 6 : Complete 'Transaction Details' and Review 'Payment Details'. Complete 'Card Payment' details, then click 'Next'.

The screenshot displays the payment interface with three main sections: Transaction details, Payment details, and Payment method. Step 1 points to the Transaction details section, which includes a Reference number field, a Payment type dropdown menu (set to 'Renewal Contribution'), and an Amount field with a MYR currency indicator. Step 2 points to the Payment details section, which is currently empty. Step 3 points to the Payment method section, which shows 'Card Payment' as the selected option. Below this, there is a 'Enter card details' section with fields for Cardholder's name, Card number, Expiry date (MM/YY), and CVV. A checkbox for 'Save and use card for subsequent payment' is also present. Step 4 points to the 'Next' button at the bottom right of the interface.

1 Transaction details

Reference number

Payment type
Renewal Contribution

Amount MYR

2 Payment details

MYR

3 Payment method

Card Payment

Enter card details

Cardholder's name

Card number

Expiry date
MM/YY

CVV

☐ Save and use card for subsequent payment

4 Next

Step 1

- Click 'Log In with GREAT ID'

Step 2

- Key in 'GREAT ID' and 'Password'
- Click 'Submit'

Step 3

- Read and Accept 'Terms & Conditions'
- Click 'I Agree'

Step 4

- Click 'View Certificate Details'

Step 5

- Click 'Pay Now'

Step 6

- Complete 'Transaction Details' and Review 'Payment Details'.
- Complete 'Card Payment' details, then click 'Next'

Step 7

- Verify 'Payment Summary'
- Select Relationship with Certificate Owner
- Read and Accept 'Terms of usage', then click 'Submit'

Step 8

- Payment successfully completed

Step 7 : Verify 'Payment Summary'. Select Relationship with Certificate Owner. Read and Accept 'Terms of usage', then click 'Submit'.

The screenshot shows a 'Payment summary' page with the following sections:

- Transaction details:** Includes fields for Reference number, Payment type (Renewal Contribution), and Amount. An 'Edit' link is present.
- Payment method:** Displays a Mastercard icon and a message: 'Card will be saved for future payment.' An 'Edit' link is present.
- Payment details:** Includes a currency selector set to 'MYR'.
- Payor details:** Includes fields for Name, Country (Malaysia (60)), Mobile number, and Email address.
- Declaration:** Includes a dropdown menu for 'Relationship to Certificate owner' with 'Please Select' as the current option.
- Agreement:** A checkbox labeled 'I agree to the [terms of usage](#) for ePay.'
- Navigation:** 'Back' and 'Submit' buttons at the bottom.

Numbered steps are indicated by red arrows:

- Step 1: Points to the 'Payment summary' title.
- Step 2: Points to the 'Declaration' section.
- Step 3: Points to the 'Relationship to Certificate owner' dropdown.
- Step 4: Points to the 'Submit' button.

Step 1

- Click 'Log In with GREAT ID'

Step 2

- Key in 'GREAT ID' and 'Password'
- Click 'Submit'

Step 3

- Read and Accept 'Terms & Conditions'
- Click 'I Agree'

Step 4

- Click 'View Certificate Details'

Step 5

- Click 'Pay Now'

Step 6

- Complete 'Transaction Details' and Review 'Payment Details'
- Complete 'Card Payment' details, then click 'Next'

Step 7

- Verify 'Payment Summary'
- Select Relationship with Certificate Owner
- Read and Accept 'Terms of usage', then click 'Submit'

Step 8

- Payment successfully completed

Step 8 : Payment successfully completed.

The screenshot displays the 'e pay' interface for Great Eastern Takaful. At the top, a red banner indicates a 3-second redirect. The main content area is divided into three sections: 'Payment acknowledgement' with a green checkmark and the message 'Your payment is successful.', 'Payment Details' showing 'MYR' and a 'Total' row, and 'Transaction Details' showing 'Payment type: Renewal Contribution', 'Payment reference:', and 'Payment method:'. A red 'Done' button is located at the bottom right.

Step 1

- Click 'Log In with GREAT ID'

Step 2

- Key in 'GREAT ID' and 'Password'
- Click 'Submit'

Step 3

- Read and Accept 'Terms & Conditions'
- Click 'I Agree'

Step 4

- Click 'View Certificate Details'

Step 5

- Click 'Pay Now'

Step 6

- Complete 'Transaction Details' and Review 'Payment Details'
- Complete 'Card Payment' details, then click 'Next'

Step 7

- Verify 'Payment Summary'
- Select Relationship with Certificate Owner
- Read and Accept 'Terms of usage', then click 'Submit'

Step 8

- Payment successfully completed

Need help? Please contact us



1 300 13 8338

(Careline)



i-greatcare@greateasterntakaful.com



Thank You